

Timothy Hamner Sr.

Antioch, CA 94531 • 925-565-3891 • timhamnersr@gmail.com

SENIOR DIRECTOR OF INFORMATION TECHNOLOGY

Senior Management Professional with a proven track record in driving revenue growth and delivering results through a global perspective with intellectual curiosity. Manage staff, enterprise systems, procurement, and vendor-managed inventory (VMI) with minimal oversight. Successfully led Information Technology operations, encompassing support, procurement, security, governance, and real estate functions. Known as a dynamic leader fostering employee engagement, coaching, team building, and professional development to achieve organizational goals.

SUMMARY OF QUALIFICATIONS

Professional Skills: Project Management, Portfolio Management, Budgeting and Forecasting, IT Strategic Planning, Mentoring, Coaching, & Training Teams, Systems Implementation, Vendor Management, Cloud Services Management, Procurement, and Helpdesk Services executed.

Professional Development Google Project Management Course: Project managers mindset, reviewing the tips, techniques, and process that make projects stay on course within budgetary constraints. Building consensus through team collaboration.

Technical Skills: Mac OS X thru macOS 10.x-13.x; Windows 7, 8, and 10; Android, Apple iOS, Windows Server 2008, and 2012; Windows Terminal Services, Atlassian JIRA & Confluence, G Suite Enterprise, Meraki Admin, Python, Asana admin, Monday.com, Automox, CrowdStrike, Dropbox, Slack admin, Brivo, JumpCloud

EDUCATION & CERTIFICATION

Bachelor of Science in Management, Central State University, Wilberforce, OH	2022
Certified Apple Teacher, https://www.apple.com	2022
Certified Lean Six Sigma White Belt, https://www.udemy.com	2022
Certifications CompTIA https://www.comptia.org	2009
A+ IT Technician, Certified Technical Teacher+, Network+	
Associate of Arts - General Studies, Diablo Valley College, Pleasant Hill, CA	1996

EXPERIENCE

ANTIOCH UNIFIED SCHOOL DISTRICT, Antioch, CA 05/2023 to Present

SUBSTITUTE TEACHER - 15-20 hours per month / On-Call

6th Grade Core Curriculum: Social Studies, Grammar, History, Science, and Math

High School and Middle School

- Develop or follow the lesson plans and/or instructional materials provided by the assigned classroom teacher, including delivering lectures, leading activities, and facilitating group work.
- Maintain a safe and orderly classroom environment by enforcing school rules, addressing student behavior issues, and ensuring student engagement.
- Deliver clear and engaging lessons, adapting to different learning styles and student needs, while ensuring all students are actively participating.

MORGAN ADVANCED MATERIALS, Fremont, CA 08/2023 to 05/2024

Morgan's purpose is to use advanced materials to make the world more sustainable, and to improve the quality of life.

<https://www.morganadvancedmaterials.com/en-gb>

SENIOR MWP TECHNICIAN North America

Morgan offers customers a diverse range of products and utilizes its expertise in ceramic and carbon materials to tackle complex challenges across various markets.

- Led enterprise-wide system provisioning initiatives for 975+ end-users, implementing standardized deployment protocols for desktops and laptops while ensuring robust security measures and seamless network integration, resulting in 30% reduction in setup time.
- Orchestrated large-scale data migration strategy leveraging OneDrive integration, successfully transferring critical business data for enterprise users with zero data loss, while maintaining 99.9% system uptime during transitions. Developed and executed comprehensive IT asset management program, implementing automated tracking systems for hardware/software inventory across multiple locations, resulting in 25% cost savings in licensing and 40% improvement in audit compliance.

SAMBA TV, San Francisco, CA

04/2016 to 06/2022

Samba TV enables the next-generation TV experience powered by its first-party data. <https://www.samba.tv>

SENIOR DIRECTOR OF INFORMATION TECHNOLOGY

- Led the technology team through five office construction projects, corporate offsite planning, and headquarters expansion into 10,000 sq ft office.
- Managed teams including systems engineers, support technicians, and one developer to deliver six major systems deployments. (G Suite Enterprise, Meraki, Automox, CrowdStrike, Slack Enterprise, and JumpCloud).
- Demonstrated exceptional problem-solving skills by troubleshooting unique technical challenges and leading performance improvement efforts using the DMAIC approach to problem solving: Define, Measure, Analyze, Improve, and Control", a data-driven method used to identify and address process inefficiencies within a Lean Six Sigma framework.
- Expert in building teams with minimal to high budget constraints that adheres to internal standards, practices, and processes.
- Established strategic partnership with cross-departmental teams to identify customer requirements to delivered contour solutions within company policy and budget.
- Provided hands-on support for SaaS tools analysis, deployment, and management with tools like G-Suite, CrowdStrike, Automox, Rapid7, Atlassian JIRA, Confluence, Meraki, Slack Enterprise, and Monday.com.

APPLE, San Francisco, CA

04/2012 to 06/2015

Apple is the largest technology company based on revenue.

DIRECTOR OF INFORMATION TECHNOLOGY

- Led multiple projects to integrate Beats into the Apple corporate environment within the first six months after the merger. Within the CST, GNCS, Training, Facilities, and InfoSec areas of operations.
- Improved a customer service experience to the Culver City office with the Learning Center. This produced a steady decline in Helpline Espresso trouble tickets from 113 to 14; approx. 85% decrease in tickets.
- Supervised a team of three IT professionals with a capital/expense budget of 1.2 million for a customer base of 250+ employees and 250,000 customers.
- Delivered an enhanced customer service experience to the Culver City office with the Learning Center. This produced a steady decline in Helpline Espresso trouble tickets from 113 to 14; 85% decrease in tickets.

PREVIOUS PROFESSIONAL EXPERIENCE

IT Manager/Consultant, MOG/Daisy Music - Music Streaming Service (Business Closed)

IT Manager/Consultant, Batter Blaster (Business Closed)

IT Manager/Consultant, BitTorrent <https://www.bittorrent.com> Pioneers in File Sharing & Streaming

IT Consultant, Technorati <https://technorati.com>

IT Consultant, Galileo Learning <https://galileo.org>

Sr. Systems Engineer, Logitech <https://www.logitech.com/en-us>

IT Manager, Spotlife Inc. (Business Closed)